

## Proud of Our Company Dynamics

**Our Vision:** "To inspire leadership and encourage learning to ensure that in everything JIT does, it does with EXCELLENCE: every job, every person, every day!"

In today's fast-paced business environment, is there any room for a growing company that is overly concerned with being a good corporate citizen and a true industry partner? And if so, what should be the end result? If a business is going to act truly responsible, then conscious effort has to be put into ensuring that the individuals in their employ grow to become greater assets to both the industry and the communities they serve. How does JIT do this? By inspiring our employees to become leaders in their own right and committing everyone who works at our company to adopt a philosophy of continuous learning and developing the attitude that they can make the difference.

## Company Vision...

- ~ It dares some to dream...
- ~ It inspires some to lead...
- ~ It encourages others to think...
- Best of all: it extols commitment to your efforts.

Our vision is the beating heart of our organization: supplying the energy and focus necessary to raise us above our competition, in the hope of being judged by the industry as a company that truly cares.

## Our Motto: "Just in Time"

'Emergency' is one of the first words we hear when a new claim comes in. In some cases, the word is referring to controlling the severity of the loss. In others it means gaining control of a situation that is out of control. And in other cases still, it means responding to a distraught family presently undergoing a trauma that is threatening their way of life or causing damage to their possessions.

Regardless, our goals are clear: gain control and set our clients at ease; assess the situation and help all parties understand the extent of damages and the level of effort required to return the property to its pre-loss condition and do what ever it takes to process the claim to the satisfaction of all parties and achieve acceptance, sign-off and closure.

## Our Proposition: "Helping Insurance Providers Deliver Value."

We know that we are a service company! We have committed to acquiring the appropriate levels of knowledge relating to satisfying our clients and meeting professional and ethical standards including honesty, integrity, fairness, due diligence and skill. Helping to process a claim swiftly, accurately and completely results in 'delighted' customers who recognize the value of the services provided by your company. Really, if you look good, we look good and isn't that what industry partnerships are all about?

**Our Mission:** "To be the unequaled provider of superior remediation and restoration services by consistently improving the quality of our offerings; to add value for clients through innovation, foresight, integrity, and aggressive performance; and to serve with character and purpose that brings honor to the insurance industry."

In the business culture today, most companies are results oriented – driven by growth and higher profits. At JIT, we know that to build a successful company, we must have a long-term focus, build long-term relationships, earn the trust and respect of our industry partners and deliver complete customer satisfaction. Otherwise, how do we bring honor to it?

