



## Helping You and Your Customers

After speaking with some of your peers and competitors, we can say that some Brokerage firms are facing significant challenges today and are struggling to just keep their heads above water.

There has to be concerns regarding future business success. We don't know if we can help but...

### What if...

**...Your offer to your customers** regarding choice, trust and piece of mind includes a commitment to: help avoid premium increases; quicker on-site responses; more personal customer care; and a healthy helping of customer 'delight'?

**...You had a direct relationship** with a restoration contractor who was committed to helping you minimize your loss ratio and maximize your revenue by:

- heading off potential claims;
- minimizing coverage problems;
- controlling the severity of the loss by focusing first on restoring and drying instead of automatic demolition and reconstruction; and
- providing feedback regarding the overall risk condition of a property.

**...You could worry less** about the service end and focus more on growing your business; improving your customer satisfaction levels; and helping your Brokers build their portfolios.

☎ : 613-720-6743  
☎ : 613-834-2021  
✉ : info@jitottawa.com

5929 Jeanne D'Arc Blvd.  
#229, Orleans, ON  
K1C 7K2





## Our Services:

- **Emergency Hot Line Services:** when a client calls in a claim, outsource it directly to us 24/7/365. We're always available, we're qualified and we're committed to quality.
- **Just In Time Services:** includes initial inspection, scope assessment and assisting the homeowner in understanding whether or not they should submit a claim.
- **Emergency Services:** focused on putting the home owner at ease, controlling the severity of the loss, and delivering a scope report that describes damages, estimates initial reserve settings and provides feedback regarding the overall risk condition of a property.
- **Restoration Services:** includes everything required to restore a property back to its pre-loss condition.

**Claim Management Services:** meeting and exceeding claims industry standards.

## Benefits of Working With JIT:

- We help your customers know that you care;
- Drying and restoring VS demolition & reconstruction — leads to minimal homeowner inconvenience, quicker claim settlements, lower loss ratios and higher profits;
- Higher profits will translate into stronger relationship with insurers and perhaps better rates;
- You can always know what's going on with your customer and their claim because we include you in timely communications;
- Our commitment to quality workmanship, professionalism and customer satisfaction will be seen by your customer as an extension of your company; and
- Your firm can offer added value to all your customers by calling us to go out and do a preliminary inspection that will help them decide whether or not to submit an insurance claim. We don't charge for this service—it's part of delivering excellent customer service!

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## Our Guarantee:

- We guarantee that we will follow the industry standards as set by IICRC and ensure that the resources we use to perform the work maintain the required certifications;
- We guarantee that we will maintain a 24/7 emergency response line and are committed to contacting the homeowner within 2 hours and having someone on site within 4 hours of the initial call;
- We guarantee that we will submit electronic copies of detailed, accurate estimates to your insurance company describing exactly what has to be done to return your home to its pre-loss condition;
- We guarantee that we will recognize that time is of the essence and will endeavor to complete all of our work in a timely manner to ensure the claim can be settled as quickly as possible;
- We guarantee that we will maintain adequate levels of liability insurance; and
- If JIT does the repairs in your home as part of an insurance claim we guarantee that the materials and workmanship used will be of the quality generally accepted in the home repair business. The limit of JIT's obligation under the guarantee will be to remedy any departures from such standards for as long as the insured owns the dwelling. This guarantee does not apply to conditions resulting from normal wear and tear.

## Contact Us:

If you're thinking about doing some things differently and committed to implementing the right solutions, then call JIT Remediation & Restoration Inc. today.

We'd love to discuss the possibilities!

JIT Remediation & Restoration Inc.  
"Helping Insurance Providers Deliver Value"

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