

## **About Our Guarantee**

Most insurance companies use preferred contractors to assist them with settling a claim by performing the work necessary to restore your home back to its pre-loss condition.

The idea behind using preferred contractors is valid in that the contractor is required to meet a criteria as prescribed by the insurance company that ensures a service level commitment based on knowledge, experience, certification, corporate capacity, and quality workmanship. We know this because we are already preferred contractors for some major insurance companies and have serviced individual claims for numerous others.

Though JIT may not be on the preferred contractor list of your insurance company, we believe it's only a matter of time before they begin to recognize the value that we would bring to their customers.

In the event that you submit an insurance claim, it will be explained to you that ultimately, it is your choice when it comes to choosing a contractor to work in your home. Should you choose JIT Remediation & Restoration Inc to do this work, you can be confident in our services since our guarantee is equal to or exceeds that of most insurance companies.

The terms of our guarantee are as follows:





## Service Guarantee Certificate

Rest Assured that your guarantee will be there if you ever need it.

- We guarantee that we will follow the industry standards as set by IICRC and ensure that the resources we use to perform the work maintain the required certifications;
- We guarantee that we will maintain a 24/7 emergency response line and are committed to contacting the homeowner within 2 hours and having someone on site within 4 hours of the initial call:
- We guarantee that we will submit electronic copies of detailed, accurate estimates to your insurance company describing exactly what has to be done to return your home to its pre-loss condition;
- We guarantee that we will recognize that time is of the essence and will endeavor to complete all of our work in a timely manner to ensure the claim can be settled as quickly as possible;
- We guarantee that we will maintain adequate levels of liability insurance; and
- If JIT does the repairs in your home as part of an insurance claim we guarantee that the materials and workmanship used will be of the quality generally accepted in the home repair business. The limit of JIT's obligation under the guarantee will be to remedy any departures from such standards for as long as the insured owns the dwelling. This guarantee does not apply to conditions resulting from normal wear and tear.



This certificate of guarantee issued by	
Authorized JIT Representative	Date
Certificate Number	



