



THE RIGHT WAY

To Remediation/Restoration Services & Claims Management

Top 10 Reasons why JIT is your best choice... (and should be your first choice!)

1. **Our estimators are trained Project Managers. When a claim is called in, they take ownership and manage every aspect of it including controlling severity, writing the estimate, controlling the budget, scheduling and closure;**
2. **The work we perform is process oriented. A systematic approach ensures that everything gets done as and when it is supposed to — leading to consistent and measurable results;**
3. **Our staff are educated, trained, skilled, experienced and certified, which qualifies us as water and fire restoration specialists;**
4. **We understand that the adjuster is accountable to multiple stakeholders and as a result we endeavor to assist them by:**
 - a. **Instilling confidence and calmness in the claimant, allowing them to trust that we'll quickly get things back under control;**
 - b. **Controlling severity and minimizing damages/costs by initiating the necessary remediation/mitigation activities & reducing liability by following industry guidelines & practices to ensure proper remediation;**
 - c. **Enabling them to quickly understand the scope of damages, set reserves within 24—48 hours and repair estimates within 7 days;**
 - d. **Delighting the claimant to ensure swift acceptance and sign-off of work results;**
 - e. **Managing claimant expectations to avoid escalation of problems; and**
 - f. **Keeping the adjuster /broker in the loop through timely and informative communications.**

 : 613-720-6743
 : 613-834-2021
 : info@jitottawa.com

5929 Jeanne D'Arc Blvd.
#229, Orleans, ON
K1C 7K2





5. **We take pride in delivering thorough, accurate and complete repair estimates, done right the first time!;**
6. **We perform our own customer satisfaction surveys after every job we complete and use both the positive & negative feedback to fine tune and improve our service performance;**
7. **Our training and education includes soft-skill development which is often critical to helping people deal with the trauma of their loss and getting them to trust that we really are there to help;**
8. **24/7, 365 — always there and always ready to help;**
9. **Our focus on customer satisfaction led us to being appointed by Allstate and Pembridge as one of only two prime contractors performing services for their customers in Ottawa and Eastern Ontario; and**
10. **We represent ourselves as an extension of your company. Our courtesy, professionalism and commitment to complete customer satisfaction always looks good on you!**

(Tous nos services sont disponibles en français)

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